**PLC ISSUE Logs**

We are seeing duplicate entries for US\_Store\_EligibleSKU for catentry 3074457345618585325 which resulted in below exception.

[2/28/18 8:07:34:611 UTC] 000001cf PLCDatesCmdIm I com.ibm.commerce.productplcdates.commands.PLCDatesCmdImpl updateEligibleAttr Less Batch -- updateEligibleAttr

[2/28/18 8:07:34:611 UTC] 000001cf PLCDatesCmdIm I com.ibm.commerce.productplcdates.commands.PLCDatesCmdImpl updateEligibleAttr updateQuery update catentryattr set attrval\_id='7000000000012353001' where catentry\_id IN ('3074457345618585325') and attr\_id = '7000000000000022501'

[2/28/18 8:07:34:770 UTC] 000001cf PLCDatesCmdIm E com.ibm.commerce.productplcdates.commands.PLCDatesCmdImpl performExecute SQLException occured: ORA-00001: unique constraint (WCS\_EDIT\_APP.SYS\_C00175532) violated

                                 com.ibm.websphere.ce.cm.DuplicateKeyException: ORA-00001: unique constraint (WCS\_EDIT\_APP.SYS\_C00175532) violated

        at sun.reflect.NativeConstructorAccessorImpl.newInstance0(Native Method)

If we find above exception we need to following this steps.

We need to execute the below query in prod stage:

**Step 1:**

**(sample query)**

select \* from catentryattr where catentry\_id=3074457345618585325 and attr\_id = '7000000000000022501' and attrval\_id='7000000000012353001';

**Note**:catentry\_id and attrval\_id all are find from in logs only and than check in db.once find duplicate id ,

**Step 2:**

we need to remove that id from the table after got approval.

**(sample query)**

delete from catentryattr where catentry\_id=3074457345618585325 and attr\_id = '7000000000000022501' and attrval\_id='7000000000012353002';

**Step 3**:

Re-run the jobs in scheduler